

Veraxent

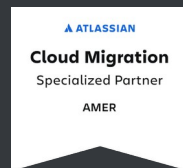
ATLASSIAN PRACTICE

Atlassian Migrations

A practical guide to moving Jira, Jira Service Management, and Confluence from Data Center to Cloud — the methodology, the timing, and what to expect.



Gold
Solution Partner



veraxent.com · 2026

A senior-led firm built for complex platform work

Veraxent is an Atlassian Gold Solution Partner, founded in 2017 as DevOps Action. Every engagement is senior-led and architecture-first — three interconnected practices built around the same workflow-first discipline, not three isolated service lines.

The Atlassian Practice is our deepest and most established: cloud migration and consolidation, Jira / JSM / Confluence engineering, ITSM, platform architecture, governance, and retained platform engineering. This guide covers the migration side of that practice.

Atlassian Platform Engineering

Migration, ITSM, governance, platform engineering

AI & Agentic Systems

Automation for the deterministic. Agents for ambiguity.

Engineering Transformation

Delivery operating models at scale

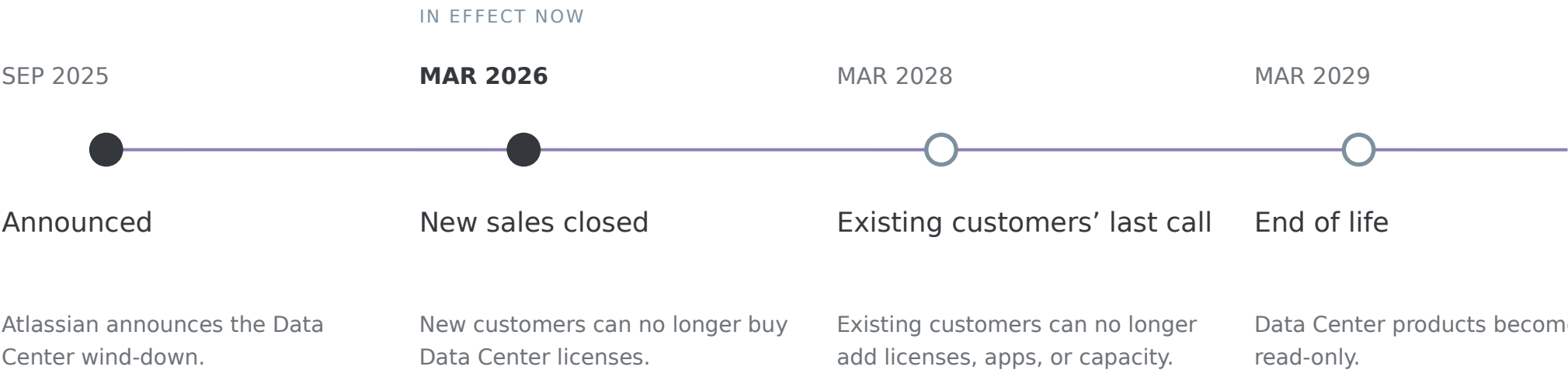


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WHY NOW

Data Center's clock is already running

Atlassian announced the Data Center wind-down for Jira, Jira Service Management, and Confluence in September 2025. Two of the four milestones below have already passed.

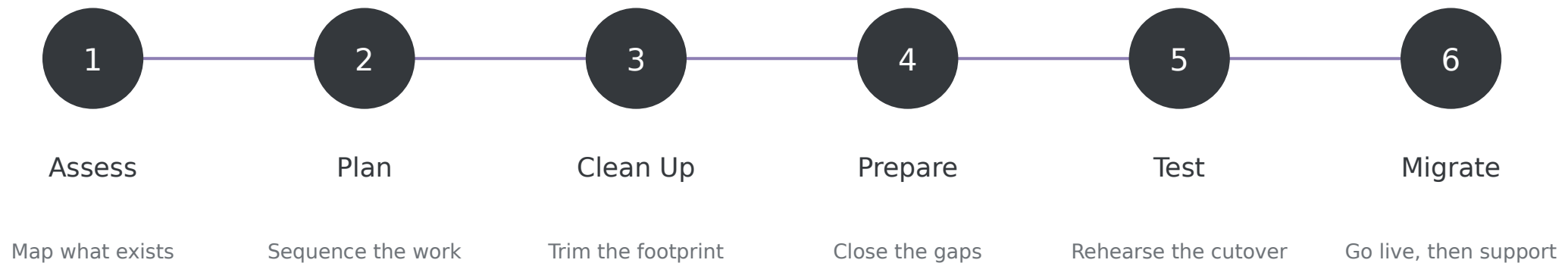


Jira Align and Bitbucket Data Center are not part of this sunset. Everything else on Data Center is on a fixed clock.

Source: Atlassian, "Data Center End of Life" — atlassian.com/licensing/data-center-end-of-life

A six-phase migration methodology

Every Data Center-to-Cloud migration follows the same disciplined sequence, scaled to the complexity of the environment.



The six phases that follow walk through each stage in detail.

Assess

Before anything moves, we map what exists: who owns it, who depends on it, and what breaks if we get it wrong.

Stakeholders

Technical, PMO, and business liaisons for every business unit.

Teams

How the organization's projects and spaces break down for migration.

Priorities

Which teams and projects need to move first.

Deadlines

Releases, renewals, agreements, and blackout periods to plan around.

Users

Directories, SSO, external and service-desk users, admin governance.

Data

Projects, issues, fields, workflows, schemes, roles — keep, retire, or constrain.

Apps

Each app needs a Cloud equivalent, a migration path, or a rebuild.

Integrations

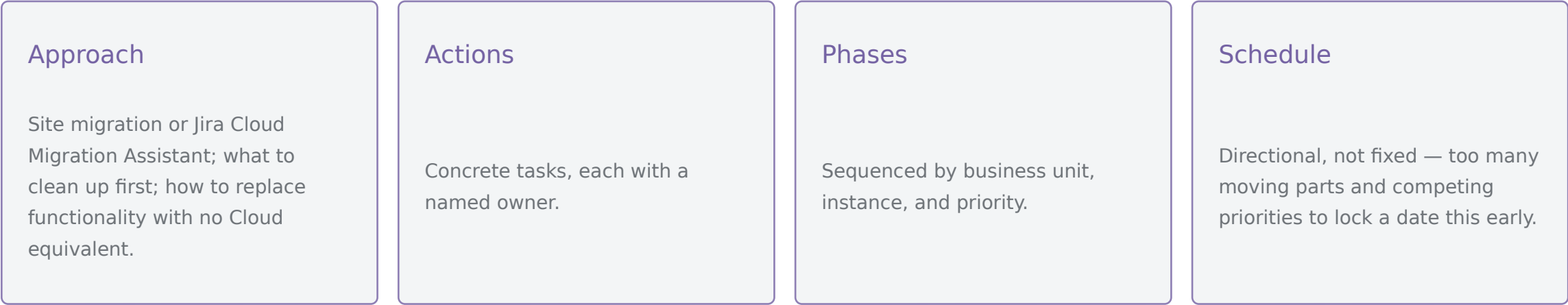
App links, email, API-based, and connector-based integrations.

Use cases

Plugins, automations, and workflows the business actually depends on.

Plan

Assessment findings become a sequenced plan — the approach for each business unit, the actions required, and a schedule that's honest about its own uncertainty.



Clean Up

Every field, workflow, and scheme that crosses over becomes Cloud's problem too. Clean-up trims the footprint before it migrates.

Projects

Consolidate or retire before the move, not after.

Fields

Remove unused and duplicate custom fields.

Schemes

Rationalize permission, notification, and field schemes.

Screens

Cut screens no one uses; simplify the rest.

Rules

Review automation rules for relevance and cost.

Workflows

Retire dead statuses and unused transitions.

Issue types

Standardize where fragmentation adds no value.

Statuses

Collapse near-duplicate statuses across projects.

Apps

Decide what's worth carrying forward before Prepare.

Prepare

Preparation closes the gap between what Data Center does today and what Cloud can support natively — with proofs of concept for anything that can't migrate cleanly.

Users

User management and identity via Atlassian Guard.

Apps

Migrate app data where a path exists — JCMA, migration tools, vendor or custom scripts.

Entities

ScriptRunner post-functions and listeners, dynamic forms, scripted fields.

Integrations

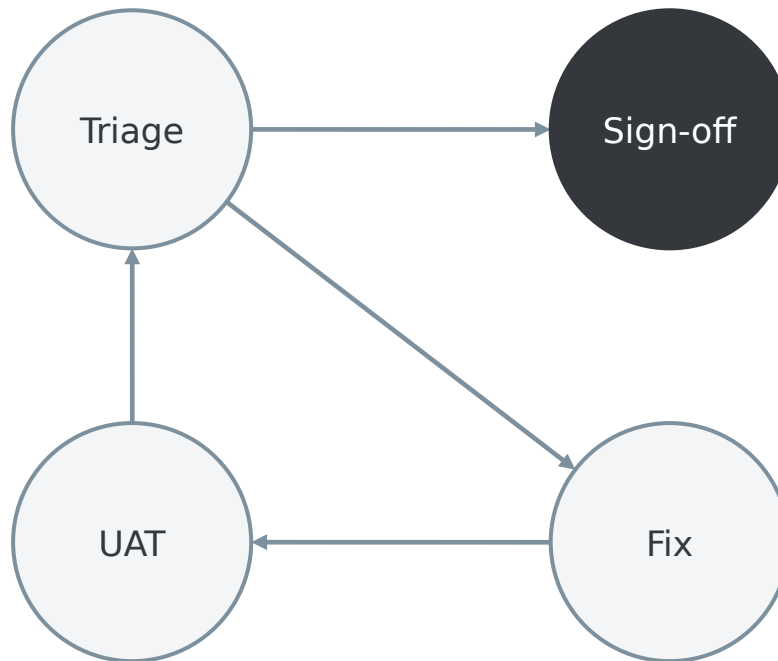
Connectors, REST API, email, and webhooks.

Proof of concept

Built for the items with no clean, off-the-shelf migration path.

Test

A test migration runs the same cutover the business will experience, so problems surface before Production is on the line.



UAT

End users and stakeholders test the migrated environment.

Triage

Veraxent and the business discuss findings and prioritize.

Fix

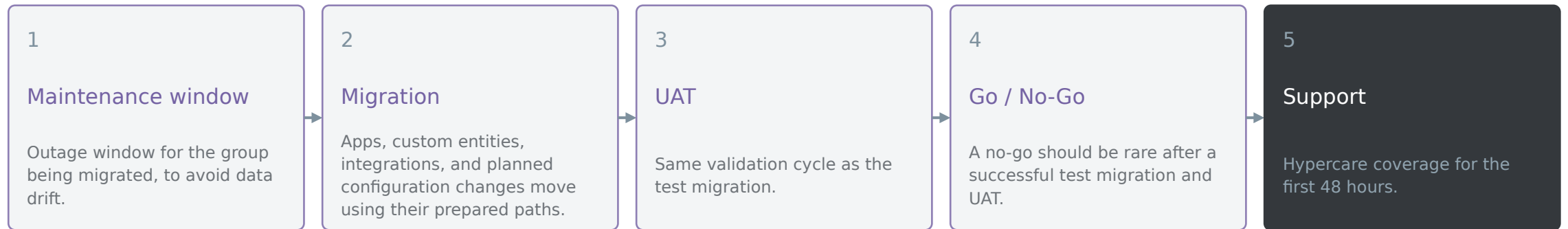
Veraxent resolves the prioritized issues.

Sign-off

Ready for production migration.

Migrate

Production migration runs inside a defined maintenance window, with the same validation cycle as the test migration — and hypercare support once the business is back online.



TRACK RECORD

Built on real migration experience

100+

Atlassian migrations

Our team brings experience from 100+ Atlassian migrations, including environments up to 18,000 users.



GET STARTED

Start with an assessment

Every migration starts with understanding what you actually have. Let's talk about yours.

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